



# Operation Checked Devices

We have confirmed the operation of the SoroTouch app on the following devices.

September 19th, 2024 Revised Ver.

The latest devices and devices not listed below have not been confirmed to work, so please be aware that the app may not function.

Since there is only one device / OS manufacturer, and there are only a few confirmed devices, we recommend using SoroTouch on iPad.

※The following OS are not supported. - Apple MacOS, Microsoft WindowsOS, Google ChromeOS, Amazon FireOS, HUAWEI HarmonyOS

## iPadOS

Required environment: iPadOS13.0 or later

Device Name (Operating iPad OS)	Operation Guaranteed Devices (Latest and previous version)	Usable Device (Other listed on left)	Supplementary Information
iPad	6th Generation~	5th Generation	
iPad Air	3rd Generation~, M2	2nd Generation	13 inch model is not recommended due to the large screen size.
iPad mini	5th Generation~	4th Generation	
iPad Pro	10.5-inch 11-inch 1st Generation~, M4 12.9-inch 2nd Generation~ 13-inch M4	9.7-inch 12.9-inch 1st Generation	12.9-inch and 13-inch models are not recommended due to the large screen size.

※If you are considering to purchase a device, we recommend you to purchase the latest device as possible for the spec matter.

※Even if the device is listed below, the app may not function temporarily. In this case, please try restarting the application or device, freeing up memory, and checking the data availability.

※Changes are made from time to time due to application and OS updates. We do not individually answer the plans on adding devices.

[Regarding iPadOS support]

※Based on the iPadOS version that works, the device is classified as an operation guaranteed device, a usable device, and an unusable device.

※Regarding usable devices, some functions may not be available as long as it does not affect the learning. Unsupported functions will be announced. Also, it may be classified as an unusable device after a notice period of 180 days or more.

## AndroidOS

Manufacturer	Required environment	Recommended specifications
Lenovo NEC SAMSUNG etc.	Android 10.0 or later(Go Edition is unsupported) 64bitCPU (ABI : arm64-v8a) multi-touch compatible display(4points or more) audio speaker, microphone, camera	Main memory 4GB or more display size 8-11inch 10-points multi-touch
	※Even if the required environment is met, it may not be available on some devices. ※Even if the CPU is 64-bit compatible, devices which ABI does not support 64-bit will not be compatible. ※Please check with your device manufacturer or place of purchase regarding the 64-bit compatibility status of your CPU and ABI.	

※Even if the device is from the listed manufacturers, the app may not function temporarily. In this case, please try restarting the application or device, freeing up memory, and checking the data availability.

※Changes are made from time to time due to application and OS updates. We do not individually answer the plans on adding devices.

※As of July 2024, Center App: SoroRoom's Android OS release date is undecided.

## HarmonyOS

We have decided to end support for HUAWEI devices at the end of December 2024. For more information, please check [here](#).